REGISTER

ONLINE NOW

wioaconferences.org.au/nsw-2022

(Prices include GST)	WIOA Member	Not a WIOA Member
Full Delegate Registration	$612	$720
Single Day Delegate (Wednesday or Thursday)	$416.50	$490

WIOA membership is only $40 per year. You can join and be eligible for the WIOA Member 15% discount.

DELEGATES

The full delegate registration fee of $612 for WIOA Members or $720 for Non-Members includes session attendance, satchel, conference proceedings, morning & afternoon teas, lunch & dinner on both days including soft drink, wine & beer.

The single day delegate registration fee of $416.50 for WIOA Members or $490 for Non-Members includes session attendance, satchel, conference proceedings, morning and afternoon tea, lunch and dinner on one day only including soft drink, wine and beer. Partners are welcome to attend lunches $33 and dinners $110 per person, per day.

WIOA MEMBER 15% DISCOUNT — USE PROMO CODE **WIOA-Member**

VISITORS

Visitors must register online at: **wioaconferences.org.au/nsw-2022**

Use the Promo Code **VISITOR**

Visitors are welcome to visit the exhibition on:

- **Wednesday 6 April** 10am - 5pm
- **Thursday 7 April** 10am - 4pm

VISIT THE EXHIBITION FREE — USE PROMO CODE **VISITOR**

Exhibition

Many of the world's leading companies servicing the water industry will be on display, ready to discuss the latest water industry developments and demonstrate some of the latest state of the art technology. Entry to the trade exhibition only is FREE which allows allied industry personnel such as plumbers, trade waste, mining, food and beverage employees and contractors access to the exhibition.

Courtesy Buses

Conference attendees are expected to arrange their own transport to and from the venue during the day. Courtesy buses will operate along a pre-determined bus route for the conference dinners picking up and returning dinner attendees to designated points. To access the buses, it is recommended conference attendees check the WIOA website and book motels in the proximity of the bus route.

The Drain Man

Accommodation

All attendees are responsible for booking their own accommodation. The WIOA conference website has information regarding accommodation near the venue.

Cancellation Policy

Cancellations must be notified in writing to WIOA. In the event of cancellations due to COVID lockdowns, a full refund will be provided. For all other cancellations received 1 week prior to the conference, a full refund less a $55 administration fee will apply. Strictly no refunds will be issued for cancellations after this date, however WIOA will permit substitution of attendees at any time without charge.

Everything you need in one place!

It's the must-attend water industry event where you and your business will benefit. In two powerful days:

- Discover the latest innovative products and services to help improve performance and productivity.
- Engane with an important network of industry peers facing the same challenges as you.
- Learn from the best in the business across two days of insightful, practical presentations.

Prime Sponsors

alliance automation · BERMAD · HACH Be Right · IXOM · xylem Let's Solve Water

Sponsors

ADM · Alternative Lining Technologies · Aqualift · Cadia · Control · Endress+Hauser · Grundfos · Hanna Instruments · iwes · McBerns Innovative Solutions · ProDetec · ProMinent · reece civil · Smart Lock · SNF Australia · Southern Rivers · Sydney Water · The Drain Man · ThermoFisher Scientific · Trility · Veolia · viega · Yokogawa

Media Partners

SM · Utility

Organising Association

Water Industry Operators Association of Australia Ltd
PO Box 6012, Shepparton, Victoria, 3632
E info@wioa.org.au P 03 5821 6744
www.wioaconferences.org.au

14TH WIOA NSW Water Industry Operations Conference & Exhibition

TRECC
Greg Norman Drive
Hillvue, NSW 2340

6+7 April TAMWORTH

WATER DIRECTORATE · Regional Council Tamworth

COVIDSAFE

Proof of COVID-19 vaccination or a valid medical exemption is required for entry to this event.

This conference will renew your energy and focus. You'll walk away ready to put into practice a whole range of new operational knowledge and skills.

WIOA conferences are the largest annual state based water events held in regional areas, providing a chance to share experiences and discover new technology, equipment, services and ideas.

- More than 20 speakers over 2 days
- Latest research & technical presentations
- Topics: water, networks recycling & wastewater
- Interact with fellow water industry employees
- Ixom Best Tasting Tap Water in NSW/ACT
- NSW Main Tapping competition
- Large exhibition with many of the world's leading companies on display

See the latest in new technologies in treatment, distribution, wastewater collection, water supply, reclaimed water, biosolids, project management and asset management from the world's leading companies.

Tuesday 5 April 2022

1.00 pm Exhibition sites and registration desk opens for exhibitors

4.00 pm Registration desk opens for delegates

Welcome Reception

4.30 pm Heats of the Ixom Best Tasting Tap Water in NSW/ACT Competition

4.45 pm Drinks & Nibbles

6.00 pm Venue closed

Wednesday 6 April 2022

WIOA - Women of Water Breakfast

7.00am to 8.20am on Wednesday

a meet and greet for all women attending the conference at a local cafe

ProDetec Breakfast supporter

7.00 am Women of Water Breakfast - sponsored by ProDetec

8.00 am Registration Desk Opens

Conference Opening Session

9.00 am Welcome Address Representative from Tamworth Regional Council

Opening Address Erin Cini *NSW Dept of Planning, Industry & Environment*
NSW Town Water Risk Reduction Program, reducing risk for utilities in NSW.

Keynote Address Brendan Guiney *NSW Water Directorate*
Why NSW Local water utilities need to invest more into operator training.

10.20 am Main Tapping Competition - sponsored by Reece Civil
Exhibition Viewing and Morning Tea - sponsored by Smart Lock Group

Technical Paper Session 1

11.30 am Tricia Fidock *Australian Industry Standards*
National Water Training Package (NWP) update.

Lucy Parsons *Atom Consulting*
Free chlorine residual improvement in the Parkes Shire Council B-Section.

Dr David Rayner *Thermo Fisher Scientific*
Detection of SARS-CoV-2 in wastewater.

12.30 pm Lunch - sponsored by Viega
Best Tasting Tap Water in NSW/ACT Grand Final - sponsored by Ixom

Technical Paper Session 2

1.30 pm David Whitcher *Cowra Shire Council*
First of its kind - the Wyangala STP.

Shawn Charlton *Albury City Council*
Reliable raw water quality, don't take it for granted.

Suzette Arasanilai *MidCoast Council Water Services* Murray Thompson *MTWS*
Protecting the last barrier. MidCoast Council's commitment to community safety.

2.30 pm Exhibition Viewing and Afternoon Tea - sponsored by Smart Lock Group

Technical Paper Session 3

3.55 pm George Wall *WIOA*
Acuario - Demonstration of WIOA's registration portal.

Wes Trotter & Stephen Smailes *Kempsey Shire Council*
Kempsey Shire Council water industry operation traineeship program.

Chris O'Sullivan *Yokogawa*
Adapting to meet cyber security threats to your SCADA.

5.00 pm End Paper Sessions - Day 1

6.30 pm Pre Dinner Savouries & Drinks - Sponsored by Grundfos Pumps

Meet the Exhibitors Dinner - sponsored by Alliance Automation

7.00 pm Drinks - sponsored by Cadia
Award Presentations
- PASS Award - sponsored by Aqualift

After Dinner Speaker Col Elliott - sponsored by Thermo Fisher Scientific

11.00 pm Close of Day One

Thursday 7 April 2022

8.30 am Registration Desk Opens

8.45 am Exhibition Opens

Technical Paper Session 4

9.00 am Dean Lambert *MidCoast Council Water Services*
MidCoast sewer pump stations, building resilience and adding value.

David Barry *Aqualift Project Delivery*
Unsuitable outcomes - top 10 and still counting.

Rod Morton *Mid-Western Regional Council*
Boiled water incident at Mudgee and the aftermath.

Michael Hearn *Tamworth Regional Council*
Treating algae at Calala Water Treatment Plant during drought.

10.25 am Main Tapping Competition - sponsored by Reece Civil
Exhibition Viewing and Morning Tea - sponsored by Smart Lock Group

Technical Paper Session 5

11.30 am Roland Heatley *Moree Plains Shire Council*
Impacts of carp in Sewer Treatment Plant.

Lindsay Walsh *MidCoast Council Water Services*
SCADA - the myth of the unmanned plant.

Jason Ip *Riverina Water County Council*
Wagga Wagga WTP construction and commissioning - the good, the bad and the ugly.

12.30 pm Lunch - sponsored by Veolia

Poster Judging - sponsored by IWES (The University of Queensland)

1.10 pm Andrew Quirk *Forbes Shire Council*
Dual discharge pump solution Forbes water filtration plant.

Gregg Edwards *MidCoast Council Water Services*
Pipe relining project.

Robert Powell & Sally Munday *Walcha Shire Council*
Water treatment plant clarifier rake issues.

Rod Morton *Mid-Western Regional Council*
Gas - Hypo - Gas - coming full circle.

WIOA Diversity & Inclusion Group Member
Diversity & inclusion in the water industry.

Jason Southcoat *Moree Plains Shire Council*
Moree sewer treatment plant abestos contaminated soil remediation.

Zac Eyers *Albury City Council*
I smell a rat.

Technical Session 6

2.10 pm Operations Discussion Forum

3.00 pm Exhibition Viewing and Afternoon Tea - sponsored by Smart Lock Group

Technical Paper Session 7

3.55 pm Peter Damaso *Backflow Prevention Association of Australia*
Backflow prevention, keeping our drinking water safe.

David Bartley *Atom Consulting*
Statistical process control.

Michael Carter *Hunter H20*
Challenging the status quo - preventing history from repeating itself through an innovative fluoridation system.

5.00 pm Close of Paper Sessions

6.30 pm Pre Dinner Savouries & Drinks - Sponsored by Bluey Technologies

Conference Awards Dinner - sponsored by Xylem

7.00 pm Award Presentations
- Ixom Best Tasting Tap Water in NSW/ACT - sponsored by Ixom
- NSW Main Tapping Competition - sponsored by Reece Civil
- Best Exhibition Site *Ron Bergmeier Award* - sponsored by Utility Magazine
- Best Poster by an Operator - sponsored by IWES
- Best Paper by an Operator - sponsored by ProMinent
- Best Paper Overall - sponsored by Hanna Instruments
- NSW Operator of the Year - sponsored by NSW Water Directorate

Entertainment Ben Price
Charity Raffle Draw - sponsored by Control Components

11.30 pm Close of conference

IXOM

NSW/ACT WATER TASTE TEST

2022 Best Tasting Tap Water in NSW/ACT

The Grand Final of the **Best Tasting Tap Water in NSW/ACT** will be conducted at lunch time on Wednesday. All NSW/ACT water service providers are invited to compete to earn the title of the **Best Tasting Tap Water in NSW/ACT.** Enter your sample at the venue by 4pm on Tuesday 5 April 2022.

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